



Worcestershire Safeguarding Adults Board

Annual Report 2019/20

Worcestershire Safeguarding Adults Board

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Worcestershire Safeguarding Adults Board

Document Control

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Chairs Foreword

Although the report covers the year 2019/20 it would be wrong not to take stock of where we find ourselves in light of the unprecedented situation caused by the coronavirus (COVID-19).

Like every individual, agency and indeed society as a whole, the Worcestershire Safeguarding Adult Board has had to adjust how we work, operate and think, with accepted wisdom and established practice being challenged.

The need to address vulnerability has been heightened during the period of lockdown, and the agencies who work in partnership in Worcestershire have sought to respond as promptly and effectively as possible. Since the Care Act 2014 the WSAB has led partnership activity to oversee and scrutinise the safeguarding of adults with care and support needs in the county, and our efforts and commitment has been redoubled in these challenging times.

Our next Annual Report will provide a fuller account as to events of 2020 and how safeguarding remained a priority in such difficult times.

With 2019/20 in mind I would like to again place on record my appreciation for the diligence, determination and energy demonstrated by the partnership in securing better outcomes for some of the most vulnerable people in our communities.

We continue to develop our understanding of those who use the services available in the county and we will continue to learn from those service users, and those who provide care or act as their advocates. Our Business Plan is intended to direct activity so that what we do makes a difference to people's lives.

The safeguarding of people with care and support needs must be a priority in any society and by working together, across agencies, in liaison with other statutory forums and with a stated commitment to helping to improve lives, the WSAB will continue to address vulnerability whenever and wherever it can.

Derek Benson
Independent Chair of Worcestershire Safeguarding Adults Board

If you have any questions or comments regarding this Annual Report, please contact:
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1.0 Introduction

Annual Review 2019 to 2020

In line with the Care Act (2014) guidance on Annual Reports the purpose of this report is to:

- Clearly state what the Worcestershire Safeguarding Adults Board (WSAB) and its members have done to carry out its objectives and strategic plan;
- Set out how the Board is monitoring progress against policies and intentions to deliver its strategic plan;
- Provide information on safeguarding adult reviews (SARs). Reporting on what has been done to act on the findings of completed reviews.

This report is set out in four parts:

- Chapter 2 Background – Why we are here, what we set out to do and how we do it;
- Chapter 3 Review of Activities – What we have done;
- Chapter 4 Safeguarding Activity and Performance – The difference this has made;
- Chapter 5 Next Year's Priorities – Our planned work for the forthcoming year⁴¹⁴

2.0 Background

2.1 Purpose of the Board

The WSAB's primary role is to assure itself that local safeguarding arrangements are effective and partners act to help and protect adults in its area who:

- *have needs for care and support (whether or not the local authority is meeting any of those needs) and;*
- *are experiencing, or at risk of, abuse or neglect; and*
- *as a result of those care and support needs are unable to protect themselves from either the risk of, or the experience of abuse or neglect*

The WSAB's vision is to provide assurance that adults with care and support needs are safeguarded from abuse or neglect. Partners work together to ensure that these people are empowered and kept safe from abuse or neglect; where abuse sadly occurs the WSAB acts to ensure that partner organisations respond effectively and proportionately, whilst adhering to the principles of Making Safeguarding Personal.

Worcestershire Safeguarding Adults Board

The work of the Board is underpinned by the six safeguarding principles as defined in the Care Act (2014) which are:

- **Empowerment** - Personalisation and the presumption of person-led decisions and informed consent.
- **Prevention** - It is better to take action before harm occurs.
- **Proportionality** - Proportionate and least intrusive response appropriate to the risk presented.
- **Protection** - Support and representation for those in greatest need.
- **Partnership** - Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.
- **Accountability** - Accountability and transparency in delivering safeguarding.

The application of the safeguarding principles supports a person-led and outcome-led approach to safeguarding, known as Making Safeguarding Personal (MSP). The WSAB plays a key role in ensuring that an MSP approach is embedded across all agencies within Worcestershire.

2.2 Board Membership

The Board is made up of several key partner organisations in Worcestershire including:

- Worcestershire County Council Directorate of Adult Services
- West Mercia Police
- NHS Redditch and Bromsgrove Clinical Commissioning Group
- NHS South Worcestershire Clinical Commissioning Group
- NHS Wyre Forest Clinical Commissioning Group
- Worcestershire Health and Care NHS Trust
- Worcestershire Acute Hospitals NHS Trust
- National Probation Service
- Regulatory Services
- Worcestershire Voices
- Representative from Worcestershire Housing Strategic Partnership
- Representative from Care Homes
- Representative from Carer reference group
- Representative from Advocacy Reference Group
- Representative from People with Living Experience (PwLE)
- Lead Councillor for Adult Social Care
- Public Health

Other organisations in the County providing services to adults with care and support needs continue to work in partnership with the Board to promote adult safeguarding and support the work of the sub-groups.

2.3 Annual Budget and Financial Contribution

The 2019/20 annual budget for the Board was £125,000. Alongside staff and administration, this funds the cost of Safeguarding Adult Reviews (SAR) and supports the delivery of objectives. The annual budget is established through a financial contribution from key partner agencies. The name of the agency and their contribution; shown as a percentage of the overall cost, is set out in table 2.1 below:

Table 2.1 – Financial Contribution by Statutory Partners

Agency Name	% Contribution
Worcestershire County Council	45.93
NHS Wyre Forest Clinical Commissioning Group	8.38
NHS South Worcestershire Clinical Commissioning Group	20.94
NHS Redditch/Bromsgrove Clinical Commissioning Group	12.57
West Mercia Police	12.17

There was an under-spend for this financial year of £25K. Alongside this in 2019/20 there was cumulative carry over of underspend from previous years of £49K, amounting to the Board now having reserves of £66K, compared to £90K in the previous year.

This build-up of reserves dates to a decision made several years ago to increase the Board budget following an overspend due to the cost of completing a large number of SAR's during that year, alongside anticipation of increased staff cost. It took a while to recruit to some posts and the cost for SARs over subsequent years was lower than predicted.

The accrued surplus funding is being used to offset any future SAR overspend, alongside supporting areas of work identified for additional development. To date funding has been allocated to develop work around exploitation of vulnerable adults and developing the engagement of people with living experience.

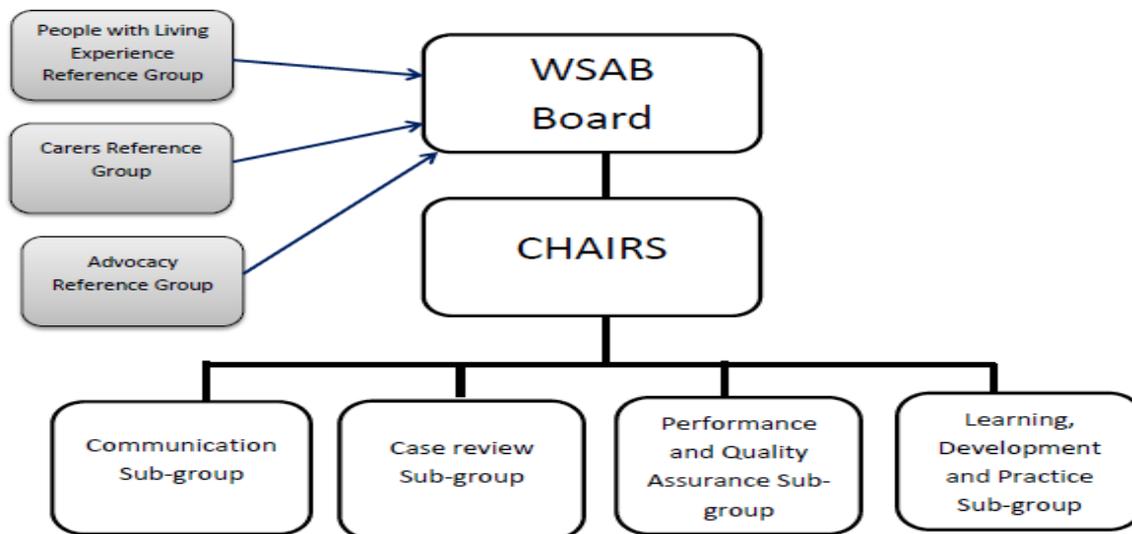
2.4 Delivery Model

Implementation of the Business Objectives is achieved through the work of the Board and its four sub-groups (Fig 2.4). Each year annual business objectives are developed based on emerging themes from the data, findings from local and national reviews and a review of previous Board Priorities identified each year at a Board Strategy Day.

Issues are also identified and raised at the Board via three reference groups, which represent the interests of people with care and support needs, their careers and families. There is a representative from each of these reference groups on the Board.

The sub-groups develop individual implementation plans which outline the activities different stakeholders will undertake to ensure that the annual business objectives will be met. These are reviewed on a quarterly basis.

Fig 2.4. Diagram of WSAB Structure



2.5 Business Objectives

There were three key objectives identified in the 2019-20 business plan. These were:

1. Ensure that there is an effective pathway for addressing and preventing safeguarding concerns (particularly in relation to Making Safeguarding Personal (MSP), Mental Capacity Act (MCA) and application of Section 42 Criteria);
2. The development of Joint working with the Safeguarding Children’s Partnership;
3. Addressing the risks of exploitation amongst adults with care and support needs.

Table 2.5 gives a summary of the annual objectives and details or achievements.

Table 2.5 - Achievements	
WSAB Objective	Achievements
1. Ensure that there is an effective pathway for addressing and preventing safeguarding concerns.	Promote and share information about MSP, MCA and Section 42: <ul style="list-style-type: none"> • The new website has gone live and a process has been established for ensuring that it is regularly updated; • A quarterly newsletter has been established and shared widely after each Board meeting; • An annual learning event was held to share learning from SARs and explore the use of strength-based approaches in Safeguarding;

Table 2.5 - Achievements	
WSAB Objective	Achievements
	<ul style="list-style-type: none"> A bi-annual Adult Safeguarding Network meeting has been established for voluntary and district services which deliver direct services to adults to raise issues and share good practice <p>A new county wide Adult Safeguarding Training Strategy was published;</p> <p>A qualitative audit was undertaken to explore the application of MSP across sectors.</p>
2. The development of joint working across the Children’s Safeguarding Partnership;	<p>The new website is a shared platform with the Worcestershire Children’s Partnership;</p> <p>A joint survey was undertaken across the voluntary sector to establish how far safeguarding training and policies were embedded in practice;</p>
3. Addressing the risks of exploitation amongst adults with care and support needs	<p>A task and finish group has been established to oversee the implementation of an initiative to identify the level of exploitation amongst adults and map service provision so there is a coordinated pathway;</p>

Challenges

Most of the actions set out in the business plan to support the delivery of this year’s objectives were achieved. However, a few which were due to be completed by the end of the year had to be put on hold following the escalating issues emerging through the Covid-19 pandemic. This included the introduction of a project lead to take forward work looking at exploitation amongst vulnerable adults.

The Board’s work is often dependent on input from partners and this does fall disproportionately onto a limited number of individuals within statutory agencies. There has been increased input from other agencies over the year, but it takes time for new subgroup members to develop the skills and knowledge to contribute fully. Sickness of one key individual and a change of personnel in another agency meant that the MSP survey had not been launched at the start of the year as planned and then the Covid-19 situation meant that it has been further delayed. An ongoing issue is having systematic regular data from all partners. This was challenged further this year with the implementation of a new data system at the County Council. However now this system is in place it is anticipated that this will be resolved.

However, by way the biggest challenge was the high level of Safeguarding Adults Review referrals and cases. Whilst more details on these will be provided in section 3.2.1 it is important to note that these create a significant amount of work on organisations which impact on their capacity to support the wider work of the WSAB.

3 Review of Activities 2019/20

3.1 Care Act Requirements

Care Act Guidance requires Safeguarding Adults Boards and the statutory partners to provide an account, through the Annual Report, of how they ensure that Care Act duties are both effective and meaningful, to ensure that local safeguarding systems and processes reflect the vision, principles and requirements of the Act.

3.2 Work of the Board

A major part of the early work undertaken by the WSAB sub-groups, following the introduction of the Care Act (2014), was to make sure partner agencies were all implementing its requirements. As the Board processes have evolved, several issues which require more in-depth focus have been identified and been taken forward as priorities. These have predominantly focussed on Mental Capacity Act, Making Safeguarding Personal and Section 42 enquiries along with specific issues identified in Safeguarding Adults Review (SARs).

Board processes are now well established and structures to engage with people who have experience of health and social care services, their carers and advocates are now in place. We continued to build on engagement with wider front-line services over the last twelve months with the establishment of a safeguarding network group. This group meets twice a year and is open to all organisations across the County who directly deliver services for adults with care and support needs, including voluntary sector and services that operate at a district level. The agenda is directed by members, providing them an opportunity to raise any issues, look at specific areas they would like to learn more about and share information from the WSAB. Further information here [Network Group](#)

3.2.1 Safeguarding Adults Reviews (SAR)

SARs are commissioned when:

- There is reasonable cause for concern about how WSAB members or other agencies providing services, worked together to safeguard an adult,
- and
- The adult has died, and WSAB knows or suspects that the death resulted from abuse or neglect (whether or not it knew about or suspected the abuse or neglect before the adult died)

or

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- The adult is still alive, and WSAB knows or suspects that the adult has experienced serious harm.

Safeguarding Adult Boards can commission a review in other situations involving an adult in its area with needs for care and support. The WSAB would only consider such a review if there were clearly identified areas of learning, practice improvement or service development that have the potential to significantly improve the provision of care and support and this cannot be achieved by other review procedures. The capacity of the sub-group and agencies to manage such a review would also have to be considered.

A SAR is a multi-agency review process which seeks to determine what relevant agencies and individuals involved could have done differently, that could have prevented harm or a death from taking place in order to prevent future harm or death from occurring.

The purpose of a SAR is to critically review;

- The services provided and establish if these had been provided in accordance with current policies, procedures and professional standards;
- If these policies and procedures enabled the services required to work together to ensure the services are delivered to the benefit of the individual;
- And importantly to identify any area where if any matter had been completed differently the outcome would have been to the advantage of the individual.

During 2019/20 there were 12 referrals requesting consideration for SAR to be undertaken. 5 of these resulted in the recommendation that a SAR should be commissioned, of which 2 were added to the Rough Sleeper Thematic Review and 1 is a Joint Domestic Homicide Review (DHR) which is being taken forward by Public Health. Due to the time of referral this has been carried over to be completed during 2020/21.

Of the remaining 7 referrals, 4 resulted in single agency actions being recommended, 2 referrals required no additional actions and 1 decision was left pending due to Covid-19.

Work was completed on 2 SARs. One was carried over from 2016/17 and cannot be published until after September 2020 due to other external legal processes. The other from 2018/19 was published in May 2020 under the name of Jane and can be found on the Board's website via the following [link](#)

3.2.2 SARs: Changing Practice through Learning and Action

Action plans for each SAR are drawn up identifying where change in practice is required. The progress of the implementation of the action plans is carefully managed by agencies and monitored the WSAB.

Areas identified for improvement identified in the two SARs completed during this year included;

- Ensuring that there was a person-centred approach in health and care planning

(MSP) which includes consideration around carers;

- Ensuring that Health and Care workers in both Adult and Children's services understand their statutory roles and responsibilities for care provision as set out under 117 of the Mental Health Act 1983, the Mental Capacity Act 2005 and Care Act 2014, particularly around young people transitioning from Children's services to adult services;
- Ensuring that where care for young people and adults with complex needs is provided at home by family members, has effective transition planning;
- Ensure where someone has both physical and mental health needs these are responded to equally;
- When addressing health and care needs with isolated people consideration should be given to whether any of these could be met through services which provide an opportunity for individuals to meet other people with similar needs.

3.2.3 Annual Learning Event

This year's annual learning event was held in November 2019. Over the last few years Health and Social Care have been developing 'strength-based' approaches across their workforce. The WSAB also undertook its first SAR which utilised such an approach. These approaches endeavour to move away from care plans which identify issues and challenges, to one which also considers the inherent strengths of individuals families, groups and organisations. The ambition is by using these type of approaches more creative and sustainable solutions to be found which meet the longer-term needs identified by the individual.

As with previous years the focus of the event was on the learning from a SAR published that year, with the Author giving a presentation. There were additional presentations around strength-based approaches, alongside a well-received presentation on Communication. These were supported with a series of group work exercises to facilitate learning and application of this approach, as well as providing an opportunity to widen participants' knowledge of other services and to network. Of the 75 attendees, 58 completed the evaluation form which demonstrated that for these people the objectives of the event were achieved. These included increasing the participants' knowledge of MSP and the principles of the Care Act, alongside their knowledge of strengths-based approaches and its application in safeguarding.

3.2.4 Annual Assurance Statement

Member organisations of Safeguarding Adults Boards are required to undertake an annual assurance review of how they have worked to meet the Care Act requirements and deliver the Board's priorities. Initially, following the introduction of the Care Act, statutory partners assessed themselves against a set of standards and provided evidence to support these

statements.

During this financial year, following a desktop review of the assessments which different organisations must complete to their regulatory bodies and internal quality frameworks, the WSAB agreed to revise this approach. The Performance and Quality Assurance (P&QA) sub-group will oversee a rolling annual programme for WSAB members to submit an update of their organisation's current status on meeting Safeguarding legislation and standards and any actions to address deficits. This will be based on regulatory body inspections or peer reviews. The P&QA sub-group will then assess these and report back to the Board where updates from the agency may be required to give assurance.

The P&QA also has a role in seeking assurance that multi-agency actions from the SARs have been implemented and evaluating the quality of evidence submitted. This may be in the form of evidence from partners or through audits. This year an audit of "cause for concern" notifications looked at how well Consent and Making Safeguarding Personal was reflected in the information provided. This identified significant gaps in understanding, which will be explored further with a questionnaire on MSP. It will also inform areas for briefings to be developed in learning and development.

3.2.5 WSAB – Board Governance and Development

The WSAB continued to build on the robust governance processes which were already in place. Notable work and changes for 2019/20 include:

- Further review and changes to sub-groups to reflect the development and progress of Board work;
- Introduction of the rolling annual programme for WSAB members to submit an update their status on meeting Safeguarding legislation and standards;
- Introduction of a robust process for auditing specific areas of concern identified through SARs or the Board;
- Development of the People with Living Experience approach to ensure that a diverse range of experiences are reflected in the work of the Board;
- Establishment of a Safeguarding Network for organisations who directly deliver services for adults with care and support needs, including voluntary sector and services that operate at a district level.

3.2.6 WSAB Publications and Guidance

Policies which were required through the implementation of the Care Act are now in place. A process of reviewing these has been established; during 2019/20 the following guidance was reviewed, and changes were made:

- The WSAB constitution was reviewed and updated;

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- A new combined Communication and Engagement Strategy was adopted by the WSAB;
- The WSAB and Children's Safeguarding Board published an 'Escalation Policy – Resolution of Professional Concerns';
- The WSAB adopted and published a new Learning and Development (Training Strategy 2019-22);
- Revised version of the West Midlands Positions of Trust Framework.

All documents can be found here on the WSAB website: [Documents and Guidance](#)

3.3 Organisational Contributions

Contributions from Statutory Partners who have supported the Business plan and meeting the priorities included:

Objective 1: Ensure that there is an effective pathway for addressing and preventing safeguarding concerns (particularly in relation to Making Safeguarding Personal, Mental Capacity Act and application of Section 42 Criteria);

- Continued development of the Adult Mash portal and processes;
- Building on audit and assurance processes to ensure that safeguarding pathways and section 42 criteria are clearly understood and embedded in practice both internally and across commissioned services;
- Undertaking audits to assess how well Making Safeguarding Personal is embedded in practice and the Mental Capacity Act is applied;
- Developing the use of strength-base approaches in safeguarding practice;
- Introduction of a Multi-Agency Protocol within the West Mercia Police (WMP) for dealing with incidents involving adults with care and support needs.
- Monitoring and scrutinising recommendations and action plans from internal and external reviews;
- Developing links with outside organisations and joined-up approaches for sharing information;
- Building on learning to ensure that practitioners continue to build their working knowledge around section 42, MSP and the MCA this includes:
 - ensuring all new staff receive this training as part of their induction;
 - providing regular refresher courses;
 - providing reflective practice sessions for health and care staff;
 - providing action learning sets;
 - promotion of the NHS England Safeguarding App.
- Increasing the level of assurance that mandatory training is taking place;
- Hospital Independent Domestic Violence Advisor (HIDVA) service launched August 2019;
- Adult Social Care undertook a series of briefing sessions outlining expectations for the forthcoming Liberty Protections Safeguards approach;

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- Publication of practice guidance on MCA and Deprivation of Liberty safeguards (DoLS) for staff and support staff;
- Ensuring that the public are consulted and engaged in the development of commissioned services; (e.g. CCG conducted an engagement exercise around mental health which was used to shape the draft Mental Health Strategy across Herefordshire and Worcestershire)

Objective 2: The development of joint working with the Children's Safeguarding Board

- The CCG and Adult Social Care are represented at both the Worcestershire Safeguarding Children Partnership (WSCP), (this replaced the Children's Safeguarding Board in September 2019), and the Safeguarding Adults Board at Executive and Senior Level;
- Teams across health and social care statutory partners and the police are engaged in a range of cross cutting work which impacts on Children, young people and adults;
- The WAHT undertook a rolling programme of Safeguarding Supervision incorporating the 'think family' approach to safeguarding matters;
- Introduction of a neglect Toolkit by the WAHT;
- The CCG Continuing Health Care Team, along with local authority colleagues, developed a new Transition Pathway for children transitioning from children to adult services;
- Operationally, transition is managed through the Transition Operational Group, which meets on a monthly basis to track progress of individuals going through transition in order to identify and plan for the needs of young people who are likely to meet the eligibility criteria for adults' social care/health services;
- Adult Social Care are working closely with Worcestershire Children First to develop the use of Signs of Safety within Adult Safeguarding;
- Children and Young person worker embedded within DRIVE project to work with those affected by domestic abuse in household;
- The WCHT has an integrated safeguarding team with practitioners able to support clinicians with the safeguarding across all age groups and to ensure there is a holistic 'Think Family' approach.

Objective 3: Addressing the risks of exploitation amongst adults with care and support needs.

- A cross-cutting adults exploitation project group has been established to develop work around Adult Exploitation to identify need and ensure that there is a clear pathway for support;
- WMP have played a key role in developing the 'National Vulnerability Action Plan';
- Review and attainment of the NHSE training need analysis for Prevent and updating the policy (WAHT);
- Incorporating learning around homelessness and safeguarding into training;
- The WSAB has allocated resources to support the work of this group;

- Cases where adults with care and support needs are being exploited are being identified to ensure that the relevant and appropriate support can be put in place;
- Safeguarding information is disseminated to all CCG staff; and Worcestershire GPs via the CCG Weekly Brief, or the 'Members Update, respectively;
- All partners along with the WSAB ensure that useful resources are available on their respective websites and disseminated widely.

4. Safeguarding Activity and Performance 2019/20

4.1 Care Act (2014)

The data in this report is based on the definitions of safeguarding criteria as set out in the Care Act (2014).

Data for this section is obtained from Adult Social Cares (ASC) Safeguarding Adults Collection (SAC) which is submitted to NHS Digital by all areas across England and Wales. This was not complete at the time of producing this Annual Report due to the increased pressure that Covid-19 placed on Councils. NHS Digital have extended the deadline for completing this return which is currently "to be decided" nationally.

In previous years the WSAB has also been provided with additional operational data. This includes information on:

- Referral Source
- Type of Abuse
- Location of Risk
- Source of Risk

However, ASC changed its reporting IT system from Framework I to Liquid logic in November 2019. Performance data is currently in a transitional state with the data for this business year being split across both systems. Pressures from Covid-19 has had an impact on producing a full set of data on the above areas for this annual report. However, the new categorisation options within Liquid Logic when work is completed will provide a wider set of data than has previously been available.

4.2 Number and Source of Concerns

The number of concerns reported during this business year shows an increase compared to previous years. (Table 4.1). However, the measurement of safeguarding concerns is in part due to the way data from Framework I has been migrated to Liquid Logic, so it is not possible to make a direct comparison to previous years.

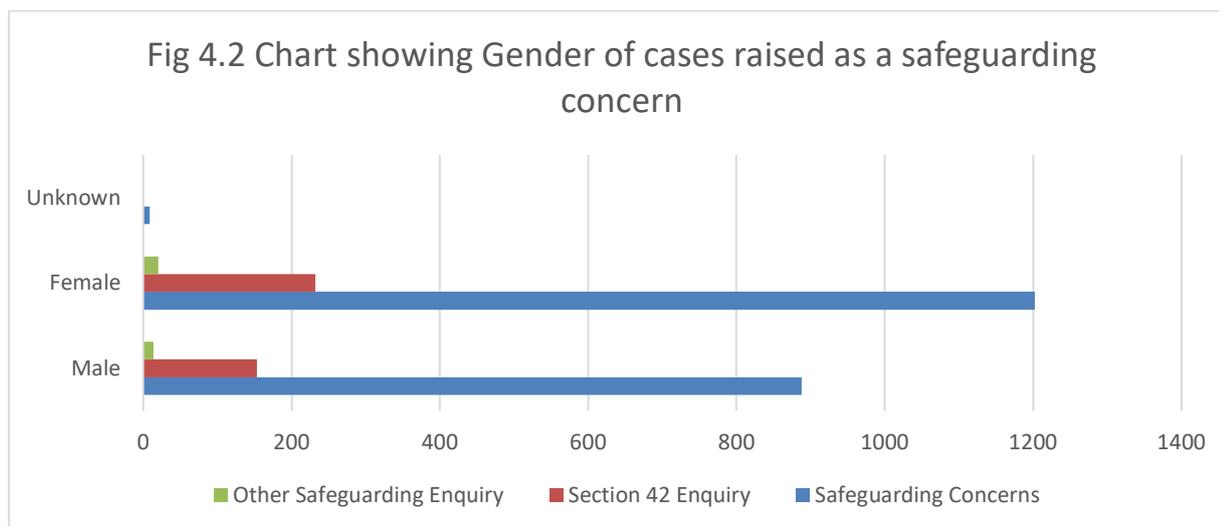
Table 4.1 – Concerns dealt with under safeguarding		
Source: Safeguarding Adults Collection (compared to the previous year)		
	2018-19	2019-20
Concerns Reported	2202	3921
High Risk	69	
Section 42 applies (meets criteria)	318	542
Percentage of concerns reported where Section 42 Applies	15%	14%

For future analysis there are new categorisation options within Liquid Logic which will have a significant impact on the way concerns and enquires are measured. For example, previously all safeguarding work that went to the safeguarding team was counted as a concern. Liquid Logic handles this differently and introduces a new category of work done by the safeguarding team. “Not a Safeguarding Concern”. This category obviously is not counted as a concern. From analysis so far this option is being used on a significant portion. This will clearly affect the mix of concerns and enquiries.

4.3 Demographic Profiles

Gender

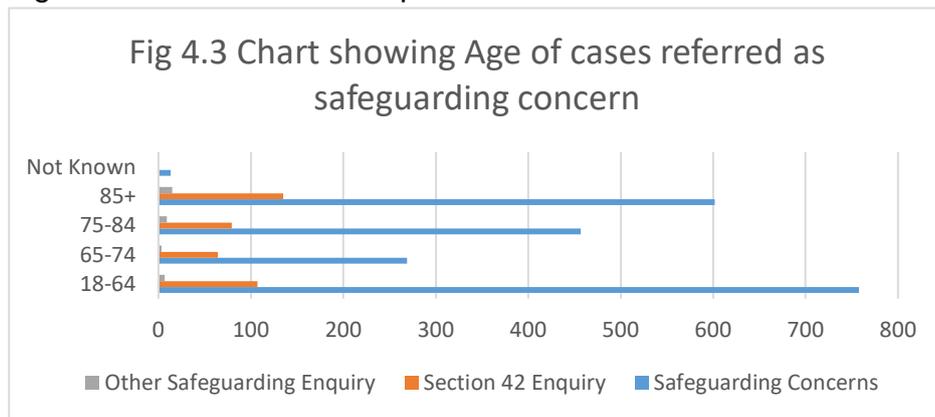
The number of cases which are raised as a Safeguarding Concern and those which subsequently meet the safeguarding section 42 criteria is higher for women than for men, which follows the pattern of previous years (fig 4.2)



Age

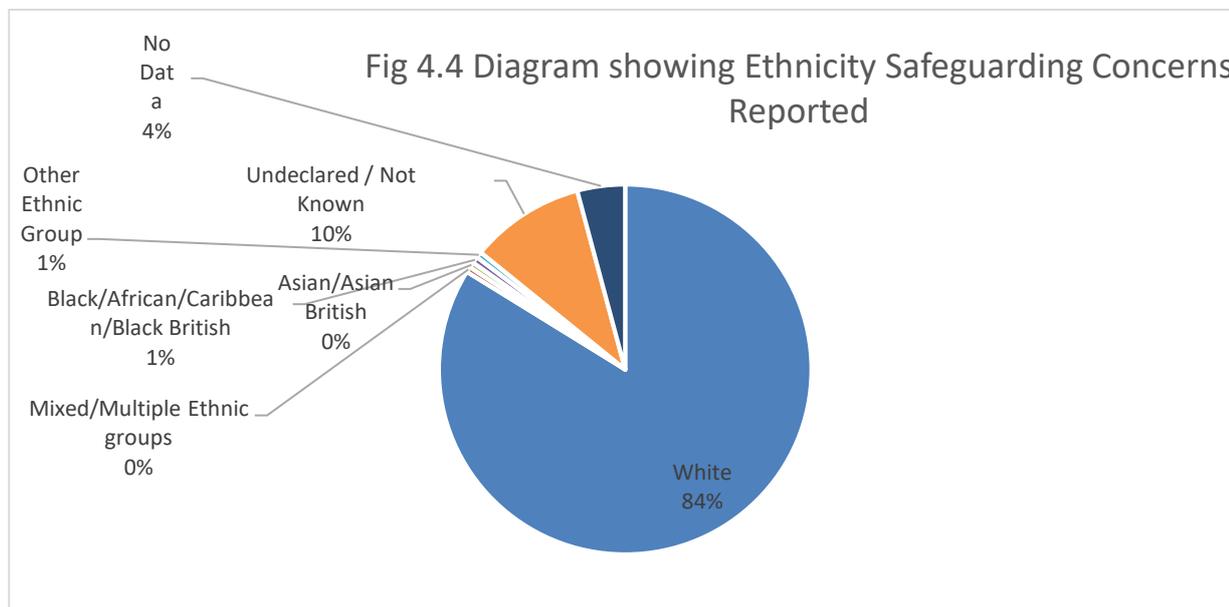
As with previous years the age profile of concerns raised (fig 4.3) shows that there are more concerns raised amongst the 28 to 64 age group. However, those which meet the Section 42 criteria in this age group reduces significantly with the over 85's having the

highest level of concerns reported which meet the criteria.



Ethnicity

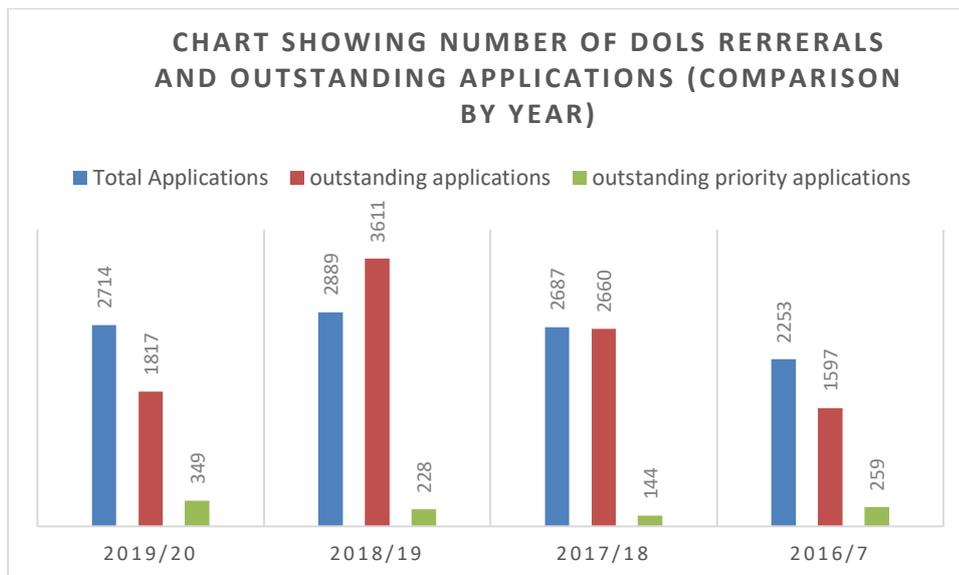
Ethnicity also follows the same pattern as previous years. Of those individuals who were referred as a safeguarding concern during 2019/20 84% were white (fig 4.4). Representation in the other groups was as low as 1%. The percentage of safeguarding concerns for all BAME groups combined is 2% which is lower than the 7.6% of BME groups identified as living across the county in the last census. This could be due to underreporting within these communities. However, there is also a relatively significant number where the ethnicity is either not recorded or not stated (14%). So, there could be some inaccuracies in recording amongst this group.



4.4 Deprivation of Liberty Safeguards (DoLS)

The ruling in the Cheshire West case in 2014 significantly increased the level of applications locally and nationally. As a consequence, there was a significant carry over of outstanding cases from the year before this decision. This accounts for the combined higher level of assessments undertaken or started compared to the number of applications made during the year. In order to manage this situation Worcestershire has streamlined areas of the administration process and reviewed how cases are prioritised to ensure that resources are targeted at those who are most in need or vulnerable.

The total number of Deprivation of Liberty Safeguards applications made during 2019/20 was 2714 (Fig 4.8a), a slight decrease compared to the previous year. The number of outstanding applications fell significantly by almost half the previous year. However, there was a slight increase in the number of outstanding priority cases.



5.0 Priorities for 2019/20

In January 2020 the Board held its annual Strategy Day to evaluate the impact of activities over the last year and identify business objectives for the forthcoming year.

Based on this information the following priorities were identified for the forthcoming year:

Making the System Work

Continue to oversee the delivery of safeguarding requirements (S42, MSP and LSP), ensuring that learning is embedded across all services and that the pathways are understood.

Joint Working

Build on joint working with other Worcestershire Partnerships to ensure that adult safeguarding issues receive the appropriate strategic ownership and provision across all services;

Wicked Issues (for example. Complex Multi-Agency Issues)

Develop the WSAB ability to understand the 'wicked issues' which have the potential to have an impact on safeguarding adults with care and support needs.

These will be used to complete the Annual Business Plan for 2020/21 and aligned to the relevant sub-groups to ensure that objectives are achieved.

KEY to Acronyms

CCG	Clinical Commissioning Group
CSE	Child Sexual Exploitation
DoLS	Deprivation of Liberty Safeguards
DHR	Domestic Homicide Reviews
GP	General Practitioner (Doctor)
MCA	Mental Capacity Act
MSP	Making Safeguarding Personal
NHS	National Health Service
PH	Public Health
SAR	Safeguarding Adults Review
WCC	Worcestershire County Council
WAHT	Worcestershire Acute Hospital Trust
WHCT	Worcestershire Health and Care Trust
WMP	West Mercia Police
WSAB	Worcestershire Safeguarding Adults Board
WSCB	Worcestershire Safeguarding Children's Board
WSCP	Worcestershire Safeguarding Children's Partnership